

QUALIFICATIONS

University of Canberra Bachelor of Communications (Psychology Major)

INDUSTRY EXPERIENCE

Change management, agile coaching and implementation, project management, strategic planning and communication, customer relationship management, user experience design, business analysis and process development, contract management, procurement, public relations, social media, event management, sponsorship, digital marketing, database marketing, e-commerce, copywriting and editing.

CURRENT CLIENTS AND PROJECTS

Department of Defence

Australian Defence Force

RD Consulting Strategic Execution Office (SXO)

OVERVIEW

With more than 13 years experience across the private and public sectors, Sarah is a creative communication specialist and an agile methodology practitioner. Sarah's strengths lie in change management, delivering large scale projects, and providing integrated communication and marketing services.

Sarah is a natural innovator and entrepreneur, and introduced her hometown of Canberra to the divine world of floating in 2016. As the founder of Astral Float Studio, she brings a passion for health, healing and wellbeing to her work.

CAREER HIGHLIGHTS

- Executing hundreds of digital marketing campaigns during UK telco giffgaff's period of rapid growth, including the delivery of its loyalty program, 'Payback'. This also involved implementing the complex CRM tool Neolane / Adobe Campaign.
- Establishing the Australian Taxation
 Office's livestream video production
 capbility. This included mapping out the
 Video Production team's roadmap, roles
 and responsibility, governance and
 processes and delivery schedule.
- Growing global digital agency Isobar's Canberra client portfolio by winning VisitCanberra, the Australian Institute of Sport, ActewAGL, Capital Airport Group, Department of Foreign Affairs and Trade, the Australian Taxation Office, the Department of Veterans' Affairs and more.
- Opening Canberra's first commercial float studio/centre on Braybrooke Street, Bruce in September 2016 and further opening Australia's first fully accessible float studio on Dundas Court, Phillip in 2018.